OHD

YOUR PROTECTION. OUR PRIORITY.

NO RMA Number is Required

Instrument Serial Number (required)**: _____**

Billing/Account and Shipping Information is REQUIRED for ALL Returns:

Billing/Account Info		Shipping Info	check if same as billing
Company		Company	
Contact Name		Contact Name	
Address		Address	
City/State/Zip		City/State/Zip	
Phone		Phone	
Email		Email	

➢ **Reason for return:**   Calibration   Repair/Other *(provide details below)*

➢ **Optional Services:**

Update Firmware if Available (no charge) *Firmware update may require software update*.
  All updates are available for download: https://ohdusa.com/software-downloads/

Before/After Data (additional $150) *reports tolerance before and after calibration*

Expedited Service (additional $150)
  (24 hour in-house turn around Monday-Friday, excluding holidays & unforeseen office closure days)

Round Trip Shipping (additional $185 in contiguous US. Contact OHD for pricing in other areas)
  Have UPS pick up at my location   Send me a label, I will drop off at UPS
  (email this completed form with payment information to calibration@ohdglobal.com)

➢ **Payment Options:** (minimum 1 option required)

Purchase Order   emailed   hard copy enclosed
  OHD must receive an emailed or hard copy of the PO if this option is selected.

Credit Card number: _____ expiration (mm/yy): _____
        CID: _____   billing zip: _____

Previously Purchased Maintenance Contract *(ensure billing/account info above is complete)*

Warranty Repair *(ensure billing/account info above is complete)*

Other – Email calibration@ohdglobal.com to make other payment arrangements.

➢ **Sales Tax Information:** (required)

We are exempt, certificate enclosed   We are not tax exempt
  W-9 is not a tax-exempt certificate.

➢ **Describe any known problems:**

➢ **Gold Service Contract & Repair/Troubleshooting Customers be sure to include adapters and accessories.**

➢ **Return equipment, billing information, and all correspondence to:**
      OHD, LLLP, 2200 Resource Dr., Hoover, AL 35242
      calibration@ohdglobal.com - (888) 464-3872