WARNING: You must run this step if you are using version 3.0.1 or 5.0.1 of FitTrack. Failure to change this setting will result in data being lost.

If you are experiencing all data is lost after software shut down, you will need to Change COMPATIBILITY settings for FitTrack software.

From the desktop right click on the FitTrack shortcut and select PROPERTIES.

From the PROPERTIES window select the COMPATIBILITY tab.

- Put a check mark in the “.compatibility mode…” box.
- Select Windows XP Service Pack 3 in the drop-down window.
- Put a check in “Run as administrator”.
- If the PC has multiple log-in options, then make the same changes under the “Change settings for all users” button.